

2022 - 2025 DUBBO REGIONAL COUNCIL DISABILITY INCLUSION ACTION PLAN



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PUBLIC STATEMENT OF COMMITMENT TO DISABILITY INCLUSION

Dubbo Regional Council (DRC) through the provision of the 2017-2020 and the 2022 - 2025 Dubbo Regional Council Disability Inclusion Action Plan has been committed to striving for an inclusive society and region and advocating for equal rights for all within our communities. People with a disability participate and make a positive contribution to the region and it is Council's responsibility to facilitate the ongoing contribution through the services we provide.

It is our hope that the functions and outcomes of this plan will improve awareness of access needs within our community related to Council and broader community access and wellbeing. Council's goal is to ensure that all our services, outcomes and facilities along with those activities we partner in are delivered inclusively.

It is the commitment of all Council staff to execute this Plan.

This Plan was developed through feedback and consultation with communities in the Dubbo Regional Council area.



OVERVIEW AND VISION FOR THE DOCUMENT

1. Mission Statement

Dubbo Regional Council through the provision of the 2022 - 2025 Dubbo Regional Council Disability Inclusion Action Plan is committed to striving for an inclusive society and advocating for equal rights for all within our communities.

2. Goals of the Disability Inclusion Action Plan

The goals included in this Plan are:-

- Developing positive community attitudes towards people with disability
- Creating a more liveable community for people with disability
- Providing equal access to employment within Council for people with disability
- Providing appropriate service information for people with disability

This Plan focuses on the services and facilities provided by Dubbo Regional Council and the actions which can contribute towards the goals of the Plan.



POLICY AND LEGISLATIVE CONTEXT

In August 2014 the NSW Government assented the Disability Inclusion Act which related to the accessibility of mainstream services and facilities. Promoting community inclusion and providing access to funding and support services for those with disability.

It is a requirement of all public authorities to have a Disability Inclusion Action Plan. This plan is relevant to its functions and it illustrates what measures are in place so that people with disability can access services and supports to fully participate within the community. (*Disability Inclusion Act 2014 No 41 [NSW] Part 2 Disability planning, pp. 7*).

It is the above Act and previous legislations, such as; the NSW Government Disability Policy Framework in 1998, which recommended that all Local Government Areas (LGAs) should develop and implement their own individual Disability Policy and Action Plans. The objectives of Dubbo Regional Council's Disability Inclusion Action Plan are consistent with the objectives of the following government regulations and policies:

UN Convention on the Rights of Persons with Disabilities

Recognises the rights of people with disability, including the right to respect for their inherent dignity and autonomy and to non-discrimination.

National Disability Strategy 2010-2020

The National Disability Strategy 2010-2020, developed in partnership by the Commonwealth, State, Territory and Local Governments, sets out a national plan for improving life for Australians with disability, their families and carers, to support the commitment made to the United Nations Convention on the Rights of Persons with Disabilities Actions in the Implementation Plan that involve councils include improving Web Content accessibility, access to infrastructure, recreation, employment and community participation.

Commonwealth Disability Discrimination Act 1992

- i. Aims to eliminate as far as possible, discrimination against persons on the grounds of disability; and
- ii. Ensures that people with a disability have the same rights to equality as the rest of the community.

Environmental, Planning and Assessment Act 1979

- i. Defines when approval is needed for an activity

Human Rights and Equal Opportunity Commission Act 1986

- i. Aims to develop a declaration on the rights of the child, the rights of people with a mental or physical disability and the elimination of all forms of intolerance and discrimination based on religion or belief; and
- ii. Aims to develop an international covenant on Civil and Political rights and the rights of the child.

NSW Disability Services Act 1993

- i. Requires most State Government agencies to develop Disability Action Plans.
- ii. To design and administer programs to achieve positive outcomes for persons with a disability including increased independence, employment opportunities and integration into the community.

Building Code of Australia

- i. Defines access requirements for people with disabilities; and
- ii. Includes Australian Standard 1428.x - Design for access and mobility, hearing, transport etc.

NSW Anti-Discrimination Act 1977

- i. Aims to make discrimination on the grounds of disability (along with other grounds) unlawful.

Local Government Act 1993

- i. Provides the legal framework for an effective, efficient, environmentally responsible and open system of Local Government in New South Wales; and
- ii. Requires Council to provide appropriate services and facilities for the community.

NSW Government State Plan 2006

- i. Under Fairness and Opportunity is the goal “Opportunity and Support for the Most Vulnerable” including “Increased employment and community participation for people with Disabilities”.

Anti-Discrimination, Harassment and Equal Opportunity Policy Nov 2016

In addition the Dubbo Regional Council has an Anti-Discrimination, Harassment and Equal Opportunity Policy November 2016 which aims to provide an environment where employees

and others in the workplace are treated fairly and with respect, and are free from unlawful discrimination, harassment, vilification and victimisation. Council aims to ensure that in the application of all human resource policies, practices and procedures, no unlawful discrimination takes place and that all workers enjoy equal access to opportunities within Council. Council also aims to create a work environment which promotes positive working relationships.



COMMUNITY PROFILE

Dubbo Regional Council

Dubbo Regional Council Local Government Area was founded in May 2016 and is a vast geographical region of over 7,500 square kilometres. There are over 51,000 people in the region which is centred on Dubbo and includes the town of Wellington and a number of smaller communities. People in the region view Dubbo as their centre for a range of services including business, medical, educational and recreational but each centre also has a range of services available to their inhabitants and visitors. Dubbo Regional Council is responsible for maintaining and improving services for people right across the region.

Disability

In 2018, 17.7% of all Australians had disability, which is 4.4 million Australians (ABS, last updated 24 October 2019).

The NSW Disability Inclusion Act of 2014 defines disability as:

“... in relation to a person, includes a long-term physical, psychiatric, intellectual or sensory impairment that, in interaction with various barriers, may hinder the person’s full and effective participation in the community on an equal basis with others. (Disability Inclusion Act 2014 No 41 [NSW] Part 1 Preliminary, pp. 4)

Disability may be acquired at birth or early in life, or may be the result of accident, illness or injury throughout life or as a result of getting older. People experience a range of impacts due to their disability. In 2018, 5.7% of all Australians had a profound or severe disability.

There are around 2,908 people (see Appendix which is for statistics on Dubbo regional Council local government area) who have profound disability in the Dubbo Region. In addition 11.9% of the Dubbo Regional population are carers for those living with disability. The prevalence of disability increases with age. One in four of the population over the age of 65 years live with disability.

Access to Premises

The Disability (Access to Premises - Buildings) Standards 2010 (Premises Standards) commenced on 1 May 2011. These standards mean that buildings must comply with regulations under the Building Code of Australia. New buildings or those undergoing significant refurbishment or alteration must be made accessible, unless giving access would impose an unjustifiable hardship. Building designers, builders, owners, lessees and users of premises also have responsibilities and rights under the Disability Discrimination Act 1992.

Accessible Bus Stops

The Disability Standards for Accessible Public Transport (DSAPT) require all transport infrastructure (including bus stops, ferry wharves) to be fully accessible by 2022. Councils are responsible for some of these facilities. The provision of fully accessible bus stops may reduce the risk of potential claims to the Australian Human Rights Commission and demonstrates a council's commitment to providing liveable communities.

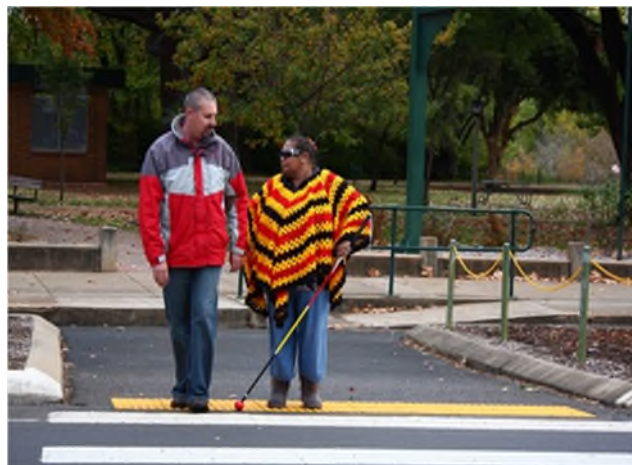


Figure 1 Warning: Image of deceased person

Pedestrian Access and Mobility

Councils have a responsibility to provide safe, convenient and connected pedestrian routes, which encourage people to walk rather than use their cars. Many councils prepare (hyperlink) [Mobility Maps \(PDF, 870KB\)](#) which identify safe walking routes in their area. Roads and Maritime Services offers several funding programs for NSW Councils to assist them.

Inclusive Society

Each person should have the right to full and effective participation in an inclusive society. An inclusive society benefits the whole community not just people with a disability. Inclusion reduces disadvantage, isolation and discrimination. It also has positive impacts across all aspects of life, including health, welfare, education and employment.

Need for a Disability Inclusion Plan

In 2014, the NSW Parliament passed the *Disability Inclusion Act*, which sets out the need for the NSW Disability Inclusion Plan and the need for each government department, agency and local council to develop a Disability Inclusion Plan. The 2017-2020 was the first Disability Inclusion Action Plan for Dubbo Regional Council. The 2020-2024 Disability Inclusion Action Plan endeavours to continue to assist in the removal of barriers so that people with a disability have a better opportunity to live a meaningful life and enjoy the full benefits of membership in the community.

Services in the Dubbo Regional Council Area

In the Dubbo Regional Council area there are over 13 services that are dedicated to provide assistance to approximately 2,900 people with a profound disability and many others with less severe disabilities. It is therefore vital that Council and the community, as well as community-based organisations cater for the needs of people with disability. (Full list of regional services that can assist in all areas of living with disability is in Appendix 2).

Better Access to Council Services

Through the development and application of this plan, Council will continue to improve the situation of people with disability in the Dubbo Regional Council area. We hope people will be more aware of the services that are available to them and make more use of them. We also expect more feedback so we can improve the services and make them more inclusive.

Improving Access

One of the outcomes of the Plan will be to improve access to council facilities and services. Those who benefit most from making our community more accessible are people with disability, parents with prams, delivery people, business owners, shopkeepers, emergency

services, cleaners, maintenance staff, tourist operators, carers and many others. In reality, the whole community benefits from good access to community facilities and services.

Disability and Tourism

As a major regional hub and a tourist destination, the Dubbo Regional Council area has over 1 million visitors per year. Given the percentages, well over 100,000 would have some form of disability. It is important therefore for the local tourist operators and attractions to provide high quality accessible and inclusive services. Fortunately, the Dubbo Regional Council area is well served by hotels, motels, food outlets shopping malls and parks where people with disability can take advantage of the facilities to make their trips more pleasant. Dubbo Regional Council has a major role to play in providing good facilities but also encouraging businesses in the city to maintain their facilities at a high level.



STRATEGIES AND ACTIONS

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
The community has positive community attitudes towards people with disability.	Dubbo Regional Council created a new position in the organisational structure: Community Development Officer- Seniors and people with disability	July 2019	MCS	
	Dubbo Regional Council to promote positive attitudes through website and social media and council publications	Ongoing	MCS CDO	
	Encourage through Interagency meetings for services to update their service profile on the Human Services Network (HSNET)	Ongoing	MCS CDO	
	Dubbo Regional Council to promote benefits of a Dementia Friendly Community to local businesses and organisations. Provide links and opportunities with Dementia Australia	December 2022	CDO	
	Support and promote various community events for people with disability. <ul style="list-style-type: none"> Active Inclusion Sports Day through Sports NSW 	Ongoing	MCS CDO RC	

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Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Council to provide a representative at each interagency network meeting across the local government area	Ongoing	MCS CDO YDO ALO	
	Investigate options for the Dubbo Chamber of Commerce to introduce a Rhino Award for the business with best improvement in disability access.	Ongoing	MCS	
	Conduct an annual audit of Council car parks to ensure they are appropriately located and accessible.	December each year	MTE	
	Council to investigate a local business accessible checklist to promote through business chambers	June 2022	CDO	
Dubbo Regional Council area is a more liveable community for people with disability.	Council to ensure that it's cultural and art facilities are accessible and inclusive.	Ongoing	MDRTCC MDRTCC MWPC	
	Dubbo Regional Council to provide a Disability funding budget for works and projects to improve inclusion and accessibility in the region.	December 2022	MCS CDO MISD	

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Dubbo Regional Council to work towards becoming a Dementia Friendly organisation. Process of accreditation to be investigated with Dementia Australia. All aspects of Council to be included and agreed on.	Sept 2022	CDO	
	Improve access and safe continuous flow of pedestrians in the Dubbo and Wellington CBD's and high traffic areas. Such as Visitors Information centres, library and shopping precincts. (recommendations from external audits completed)	Ongoing	MISD MCS CDO	
	Provide DA applicants with relevant information concerning Disability Discrimination legislation and the Liveable Housing Australia Guidelines.	Ongoing	MBDS	
	Continue to provide annual financial assistance to the Orana Early Intervention Centre.	July each year	MCS	
	Conduct an annual review of the Development Control Plan (DCP) – Design for Access and Mobility to ensure it is relevant and up to date and meeting the needs of people with a disability.	December each year	MBDS	

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Ensure signage within Council buildings is accessible, clear and easy to read. Promote projects such as Access At A Glance	Ongoing Completed AAAG 2020	Asset owners	
	Review pedestrian crossing points on high traffic streets in Dubbo and Wellington.	December each year	TE	
	Ensure all new footpath developments include the latest in pedestrian accessibility aids including tactile sensors and gutter ramps.	Ongoing	MTE	
	Investigate funding opportunities to enhance Council playgrounds to include accessible equipment.	Ongoing	MROS	
	Investigate funding opportunities to enhance accessibility of outdoor sporting and passive areas.	Ongoing	MROS	
	Encourage all activities conducted at the Dubbo Aquatic Leisure Centre, Wellington Pool and Geurie Pool are inclusive.	Ongoing	MROS	
	Pool facilities to be accessible (toilets, change rooms, showers, swimming pool)	Completed 2019 & 2021	MROS	

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Conduct a biannual survey of service providers to people with disability to garner information on issues in the LGA.	July 2022	MCS CDO	
	Relevant discrimination legislation to be included in EEO Policy, Staff Induction and Recruitment Training.	Ongoing	MPCS	Information provided.
	Investigate modifications of Council buildings to make them accessible for staff with disability. Upgrade of customer experience areas in council administration buildings in Dubbo & Wellington. Inclusive and accessible.	Completed June 2020	MPA	
Equal access to employment within Council for people with disability	Investigate options for Council to provide assistance to services providing employment for people with disability.	Ongoing	MPCS MCS CDO	
	Investigate options for Council to provide work experience for people with disability.	Ongoing	MPCS MCS CDO	
	Investigate how Regional Development Australia/Economic Development Branch can encourage new business, which employs people with disability.	Ongoing	MEDM MCS CDO	

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Ensure information concerning public toilet locations is available for people with disability.	ongoing	MCS CDO OSC	
Appropriate service information for people with disability is provided	Ensure information concerning accessible public transport including Community Transport is readily available.	Ongoing	MCS CDO	
	Complete production of a Mobility Maps for Dubbo & Wellington	May 2021	MCS CDO	
	Assist in planning processes that can facilitate allocation of more resources for education, early intervention and childcare for children with a disability.	Ongoing	MCS	
	<p>Ensure information is available for users of scooters and electric wheelchairs on footpaths. Pedestrian safety information should also be made available.</p> <ul style="list-style-type: none"> • Collaboration with NSW Health in provision of community Falls Prevention education programs such as Stepping Om • Provision of annual NSW Seniors Festival events 	Ongoing	RSO CDO	

Strategy	Actions (Statement of Means)	By When	Responsibility – see Appendix 1 for Abbreviations	Actions Taken
	Maintain a level of suitable resources is available to meet demand. Continue to conduct the Home Library Service (HLS).	Ongoing	MMRL	
	Discuss with the Dubbo Youth Council and Wellington Community Services Interagency any ideas they may have for young people with disability.	Ongoing	YDO CDO	
	Review customer service procedures to identify barriers to access and communication.	Ongoing	MCSC	
	Review and update websites and social media pages, so they meet inclusion and access standards Web Content Accessibility Guidelines (WCAG2.1)	Ongoing	CDO CIC MCS	

APPENDIX

a. Council Staff

Throughout this Plan some abbreviations have been used for the titles of Council staff. The following are these abbreviations and their full wording:-

MEDM	Manager Economic Development & Marketing
ALO	Aboriginal Liaison Officer
CDO	Community Development Officer
MBDS	Manager Building and Development Services
MTE	Manager Transport & Emergency
MPCS	Manager People Culture & Safety
MROS	Manager Recreation & Open Space
MCS	Manager Community Services
MDRTCC	Manager Dubbo Regional Theatre and Convention Centre
MISD	Manager Infrastructure Strategy & Design
OPC	Open Space Coordinator
RSO	Road Safety Officer
TE	Traffic Engineer
YDO	Youth Development Officer
MPA	Manager Property Assets
MCSC	Manager Customer Service Centres
MMRL	Manager Macquarie Regional Library

b. Disability Statistics

Statistics for people with disability in 2018 Dubbo Regional Council Local Government Area, compared to National statistics

- Australian Bureau Statistics – Community Profile (Updated October 2019)

<https://www.communityprofile.com.au/dubboregionalcouncil/wellbeing/seifa#!seifa#;i=0>

Description of Statistic	Explanation of statistic	DRC	National Figures
Total Population	The whole of the Dubbo Regional Council Local Government Area & Australia	53,240 (DRC website)	24.99 M (ABS 2018)
% Population of people with disability	Calculation of the National population with disability		17.7% (ABS 2018)
Total population of people with disability	Calculation of National population of those with disability		4.4M
% of Population needing assistance with core activities	People needing help or assistance in one or more of the three core activity areas of self-care, mobility and communication due to disability which are considered profound or severe	5.5% (Calculated from DRC Website)	5.7% (ABS 2018)

Description of Statistic	Explanation of statistic	DRC	National Figures
Total Population for people needing assistance with core activities	People needing help or assistance in one or more of the three core activity areas of self-care, mobility and communication due to disability living in community	2,952 (DRC website)	1.4M Calculated from (ABS 2018)
Total population who are identified as a carer	National number for the whole population of Australia		2.56 M (ABS 2018)
Unpaid domestic work. 15 yrs and over.	Includes unpaid work for themselves, family, others. Carers included. Over 30 hrs per week	3,921 (DRC website)	
Volunteers 15 yrs and over	Unpaid activities identifying as characteristics of carers	7,966 (DRC website)	
% of people with disability over age of 65 yrs	National percentage taken from the 4.4 M with disability		44.5% (ABS 2018)
Total number of all people aged over 65 yrs	Calculation of population from the ages of 65 years through to over 100 years of age	17,961 (DRC Website)	3.8 M (2017)
Fastest growing cohort since 2011 census	Age group that has shown the largest increase since 2011 till 2018	60-69 yrs Increase of 19.8%	

Description of Statistic	Explanation of statistic	DRC	National Figures
Total number of all people aged 15 years and over	Calculation of all people aged over 15 years of age	49,849 (DRC website)	15.9 M (ABS 2016)
Total number of people aged 0 – 60 yrs	Calculation of all people aged from 0 years to 60 years of age	39,200 (DRC Website)	
% of people with disability having needs meet	Calculation of population with disability who have had their needs of assistance fully met		59.7% (ABS 2018)
% of people with disability that had experienced discrimination	Calculation of population with disability who had experience discrimination within a 12 month period. Over the ag of 15 yrs		9.6% (ABS 2018) An increase since 2015 8.6%
% Labour force participation rate for people with disability	Calculation of people with disability within the ages of 15- 64 yrs who are in the work force		53.4% (ABS 218) Unchanged since 2015
% Labour force participation rate for people without disability	Calculation of people without disability within the ages of 15- 64 yrs who are in the workforce		84.1% (ABS 2018)

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Description of Statistic	Explanation of statistic	DRC	National Figures
% of people with disability completed Year 12 equivalent	Calculation of people with disability aged 15 years and over had completed year 12 or equivalent		33.4% (ABS 2018) Increase since 2015 31.4%
% of people with disability completed Bachelor degree or above	Calculation of people with disability over the age of 15 yrs that has completed a Bachelor degree or above		16.1% (ABS 2018) Increase since 2015 14.9%
% of people with disability main income government allowance or pension	Calculation of population with disability aged between 15 – 64 years stated main source of income from government pension or allowance		37.9% (ABS 2018) Decrease since 2015 41.9%



c. Definitions

i. Disability

The Commonwealth Disability Discrimination Act 1992 (DDA) defines disability to include physical, intellectual, psychiatric, sensory, neurological and learning disabilities. It also includes physical disfigurement and the presence in the body of disease-causing organisms, such as the HIV virus.

This definition is meant to ensure everyone with a disability is protected by the legislation.

The DDA covers a disability which people have now, have had in the past, may have in the future or are believed to have.

ii. Discrimination

Discrimination occurs when a person with a disability is treated less fairly than a person without a disability. It also happens when someone is treated less fairly because they are a relative, friend, carer, co-worker or associate of a person with a disability.

iii. Equitable Access

The DDA Legislation required all organisations to provide equitable access to goods and services and to premises used by the public. Provision applied to a wide range of life activities including

- Access to premises used by the public
- Education
- Provision of goods and services
- Employment
- Administration of Commonwealth laws and programs

This ensures that all members of the Dubbo Regional community will be able to utilise services and facilities provided by Council. This must be provided in an equitable and dignified manner.

iv. Services and Facilities

The effects of the DDA includes all services provided by Council, including those that are part funded but delivered by other organisations. The term facilities, refers to all physical facilities provided or managed by Council, including open space areas.

Appendix D: Disability Services List – Dubbo Regional Local Government Area

Created by Ability Links in August 2019.

Service Provider	Region	Address	Phone
Aboriginal Ability Links	All Areas (through Orange and Broken Hill offices)		(02) 6361 0561 - Orange, (08) 8087 7413 - Broken Hill
Aboriginal Employment Strategy	Dubbo (unsure of coverage)	244 Macquarie Street	(02) 6882 8100
Aboriginal Family Health Service DNC	Dubbo	1/80 Gipps Street	(02) 6882 2100
Aidacare	Regional	1/12-16 Ash Street, Orange	1300 216 898/0437 134 295
Amelia Woolfe	Dubbo	N/A	0438 039 401
Apollo House	Dubbo	9 Collins Avenue	(02) 6881 8756
Australian Unity	Nyngan (covers Nyngan, Cobar, Burke and Warren)	Pangee Street	1300 295 806
Baptist Care	Dubbo	179 Brisbane Street	(02) 6884 6595
Baptist Care - Social Group	Dubbo		
Benevolent Society - Dubbo	Dubbo	1/70 Talbragar Street	1800 236 762
Brain Injury Rehabilitation Program - Lordes Hospital	Dubbo	4 Tony McGrane Place	(02) 6881 8559

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Service Provider	Region	Address	Phone
Breakthru	Coonabarabran, Dubbo,	35 Cowper Street (Coonabarabran), 136 Darling Street (Dubbo)	1800 767 212
CatholicCare	Dubbo	1/2 62 Wingewarra Street	(02) 6883 4600
CatholicCare - Centacare	Cobar	9a Barton Street	(02) 6836 2172
Centacare	Dubbo	28 Cobra Street	(02) 6885 0277
Centrelink - Community Engagement Officer	Western NSW	64 Wingewarra Street - Dubbo	6826 9044
Cerebral Palsy Alliance	Dubbo	140 Gipps Street	(02) 6882 1077
Challenge Community Services	Dubbo	80 Gipps Street	1800 952 939
Child and Adolescent Mental Health Unit	Dubbo	41 Bultje Street	6881 4000
Children Committee Meeting	Wellington	various locations	02 68401734
Community Health	Dubbo	2 Palmer Street	(02) 6885 8999
Community Mental Health	Dubbo (outreach)	41 Bultje Street	6881 4000
Community Transport - Live Better	Dubbo	Live Better Office	
Compass Housing	Dubbo	Erskine Street	1300 333 733
Connecting Community Services (Dubbo Neighbourhood Centre)	Dubbo	Gipps Street - Neighbourhood centre	1800 319 551
Country CareLink	Sydney		(02) 8382 6434 or 1800 806 160

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Service Provider	Region	Address	Phone
Dubbo Area Base Hospital Social Workers	Dubbo	Myall Street	6809 6601
Dubbo Area Nursing Service	Dubbo	80B Talbragar Street	6885 6407
Dubbo Stroke Support Group	Dubbo	Lourdes Hospital	0437 890 095
ECEI - Mission Australia	Dubbo	Macquarie Street - Mission Australia	1800 932 118
Emmanuel Care Dubbo	Dubbo	177 Brisbane Street	6882 6755
Family Referral Service	Western NSW (Broken Hill, Coonamble, Dubbo etc)	213 Brisbane Street	6885 8888
First People Disability Network (listed in MALAS as Aboriginal Disability Network)	Dubbo (unsure of coverage)	PO BOX A2265	02 9267 4195
Flourish	Dubbo	167 Brisbane Street (Ground Floor Suite 2)	(02) 9393 9555
Gagamin Aboriginal Men's Group	Dubbo	Mission Australia	
Guide Dogs Australia	Dubbo		(02) 5823 4010
Headspace	Dubbo and region	23 Church Street, Dubbo	(02) 5852 1900
House with No Steps	Western NSW (Forbes, Orange, Dubbo, Parkes and surrounds)		1300 538 746
Housing NSW	All Areas	37 - 39 Carrington Avenue	(02) 6885 7111
Housing Plus	Dubbo		1800 603 300

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Service Provider	Region	Address	Phone
Huntington's NSW/ACT	All Areas	Sydney based - Westmead Hospital	8890 6544
IDEAS	All Areas	Sydney Based	1800 029 904
Interrelate	Dubbo and outreach (call to confirm)	138 Darling Street	1300 473 528
Job Link Plus	Dubbo	138 Talbragar Street	(02) 6841 6300
Legal Aid	Dubbo (call for outreach information)	64 Talbragar Street - Dubbo	(02) 6885 4233
Life Line	Dubbo	Unit 2, 148 Brisbane Street	1300 798 258
Life Without Barriers	Dubbo	11/36 Darling Street	(02) 6809 9500
Live Better	All Areas		1800 580 580
Lourdes Hospital	Dubbo & some region	4 Tony McGrane Place	6841 8500
Macquarie Health Collective	Dubbo	42 Bultje Street	6815 9900
Macquarie Home stay	Dubbo	1 Tony McGrane Place, Dubbo	(02) 6885 4663
Marathon Health	Dubbo, Coonabarabran (Telehealth)	106 Talbragar Street	(02) 6826 5200
Marrabinya	Dubbo	Gipps Street - Neighbourhood centre	1800 319 551
Meals on Wheels	Dubbo	Mount Batten Drive	6882 4083
Mission Australia	Dubbo	110 - 114 Macquarie Street	6884 8526
NDCO	Regional	227 Howick Street, Bathurst NSW	0458 489 597

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Service Provider	Region	Address	Phone
NDIS	All regions	Wingewarra Street, Dubbo	1800 800 110
On the Move Rehab	Dubbo	4/57 Douglas Mawson Road	0409 777 089
Opportunity Pathways	Dubbo		1800 940 409
Orana Early Childhood Intervention	Dubbo	74 Baird Drive	6882 0599
Orange Support Homelessness Service	Dubbo	Suite 2 31 - 37 Macquarie Street	(02) 1800 353 199
Partners in Recovery	Dubbo (possibly outreach not sure)	106 Talbragar Street	(02) 6826 5200
Rural and Mental Health Program	Statewide	Bloomfield Hospital Forest Road Orange	02 6363 8444
Rural Financial Counselling Service - Central Region	Dubbo - does do outreach	1st Floor, Suite 5 139 Macquarie Street	1800 940 940
Salvation Army	Dubbo	110 Gipps Street, Dubbo	(02) 6881 8280
Schools As Communities (SACC)	Dubbo	Bunninyong Public School	(02) 688 44988
Schools As Communities (SACC)	Dubbo	West Dubbo	(02) 688 24689
Social Futures	Dubbo - does do outreach	Brisbane Street	1800 522 679
Synapse (Brain Injury Association of NSW)	Sydney - expanding	3 Carlingford Road	9868 5619
TAFE West Region Customer & Stakeholder relations	All regions	Myall Street	(02) 68420 704

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Service Provider	Region	Address	Phone
Uniting Dubbo	Dubbo and outreach (call to confirm)	146 Talbragar Street (across several offices in Dubbo)	1800 864 864
Verto	Dubbo	37 Cobbora Road Dubbo	1300 483 786
Walter and Eliza Hall Foundation	Sydney - expanding	250 Pitt Street, Sydney	(02) 9264 9480
Western NSW Local Health District	All Areas	29 Hawthorn Street, Dubbo	(02) 6809 8600
Westhaven	Dubbo and outreach (call to confirm)	475 Wheelers Lane	(02) 6882 7188

